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Date: November 29, 2004 **Number of pages (including cover):** 5 pp.

To: James S. McClellan, U.S. Patent and Trademark Office

Fax No.: (703) 872-9306

Serial No.: 09/825,450

Title: **METHOD AND APPARATUS FOR MAIL MANAGEMENT**

From: Edmund J. Walsh

Direct dial: 617.646.8212

Our File #: 1.0562.70015US00

CERTIFICATE OF FACSIMILE TRANSMISSION 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being transmitted via facsimile to the attention of Examiner James S. McClellan, FAX number (703) 872-9306, at the United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450, in accordance with 37 C.F.R. §1.5(d), on the 29th day of November, 2004.


Edmund J. Walsh

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MESSAGE: Transmitted herewith is/are Amendment Under 37 C.F.R. §116.

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*Reply under 37 CFR 1.116 — Expedited Procedure
Technology Center 3620*
DOCKET NO.: L0562.7001SUS00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

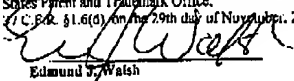
Applicant: William Wheeler et al
Serial No.: 09/825,450
Confirmation No.: 1789
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For: METHOD AND APPARATUS FOR MAIL
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Examiner: McClellan, J.S.
Art Unit: 3627

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Edmund J. Walsh

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. § 116

Sir:

In response to the final Office Action mailed September 16, 2004, please amend the
above-identified application as follows:

Remarks begin on page 2 of this amendment.